# Reduce Friction, Increase Learning

Keep Your Trombone On A Stand!

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# Introduction

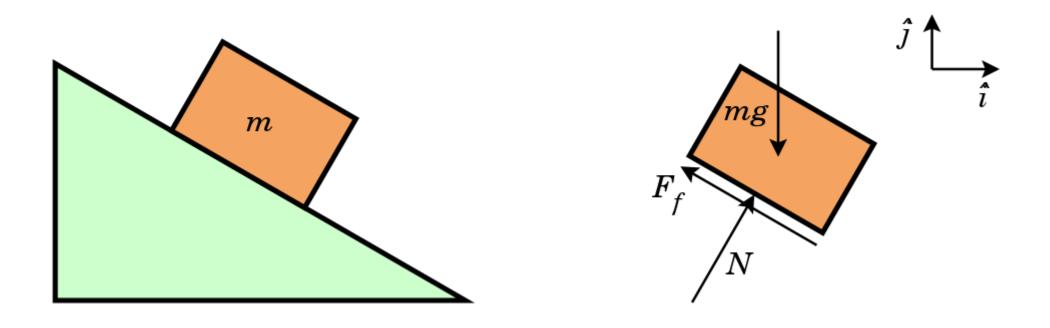
## **Trombones**



Figure 1: Two trombones, each disassembled and in a case.

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## Friction



(a) A block with mass m on a slope.

(b) Free body diagram of the block on a ramp. The force of friction,  $F_{\rm f}$  points uphill.

Figure 2: Friction represented by a block on a ramp.

# Trombones, But Less Friction



Figure 3: A trombone, assembled, resting on a stand.

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#### **Barriers to Education**

- Admissions
- Finances
- Registration

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These are largely outside the control of course instructors.

#### **Friction in Education**

In the presence of friction, some kinetic energy is always transformed to thermal energy, so mechanical energy is not conserved.

Source: Friction | Wikipedia

Courses convert students' motivation, effort, and prior knowledge to learning. (Ambrose et al. 2010) Friction in education results in wasted motivation and effort.

# The Metaphor, Overexplained

- Barriers to education keep the block off the ramp.
- Students' motivation, effort, and prior knowledge are potential energy.
- We want to convert this potential energy into kinetic energy, learning.
- Friction is motivation and effort that is not converted from potential to kinetic energy.

#### **Potential Sources of Friction**

- Modality of course activities
- Course material accessibility and costs
- Deadlines
- Time to feedback
- Exam proctoring

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What can we do to reduce these frictions?

# Current Work

# **Lecture Modality**

Are in-person lectures a source of friction?

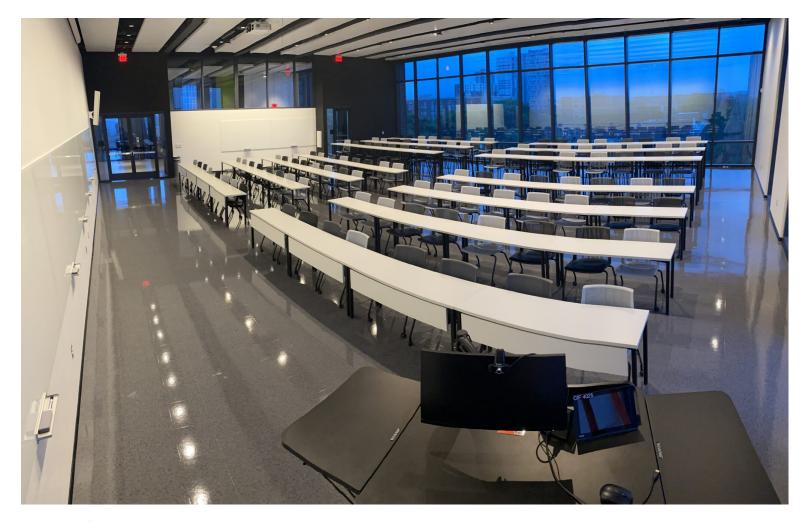


Figure 4: A beautiful but empty classroom.

# Lecture Modality, Continued

A natural experiment occurred in STAT 385, Statistical Programming Methods.

#### Section A

- Online
- Asynchronous
- Pre-recorded videos

#### **Section B**

- In-person
- Synchronous.
- Equal access to videos

#### Result

Less than 10% in-person attendance by Week 14.

#### **Course Communication**

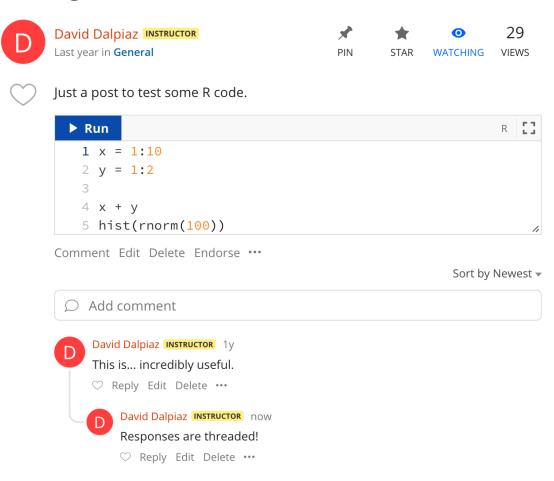
What channels do we use to communicate with students? Are they the right choices? For me, currently:

- One email per week, at the start of the week
- Discussion forum: Ed Discussion
  - I love this! Do students?
- Office hours
- Email

What about Slack Discord?

## Course Communication, Ed

Testing R Code #35



**Figure** 5: A course instructor talking to himself to demonstrate the features of Ed, including executable code and threaded responses.

### Time To Feedback

Autograding is wonderful! PrairieLearn (West, Herman, and Zilles 2015) in particular!

- Scale!
- Flexibility!
- Instant feedback!

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# PrairieLearn R Autograder

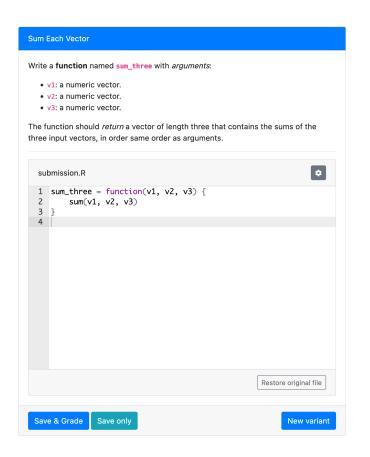
Joint work with Dirk Eddelbuettel and Alton Barbehenn

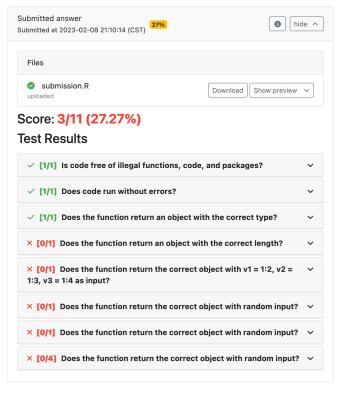
- R Autograder, Docker image and entrypoint
- plr, R package containing helper functions for using the PrairieLearn R autograder

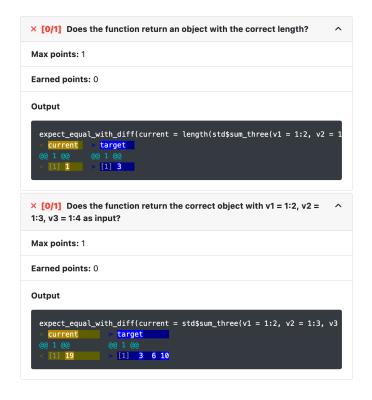
Recent improvements to plr:

- Security!
- Reduced computation required to grade student code
- Ease of test case authoring

# PrairieLearn R Autograder Example







(a) Question statement

(b) Grading results

(c) Test case details with diffs

Figure 6: An autograded Prairielearn question for R code daviddalpiaz.org

### Deadlines

Use flexible deadlines!

- Far fewer last-minute extension requests.
- Preferred to using drops for some number of assignments.

How? Buffer points. Consider a homework with deadlines:

- 105% Credit: **Thursday**, February 2, 11:59 PM
- 100% Credit: **Thursday**, February 9, 11:59 PM
- 75% Credit: **Thursday**, February 16, 11:59 PM

Importantly: Buffer points are not extra credit.

### **Office Hours**

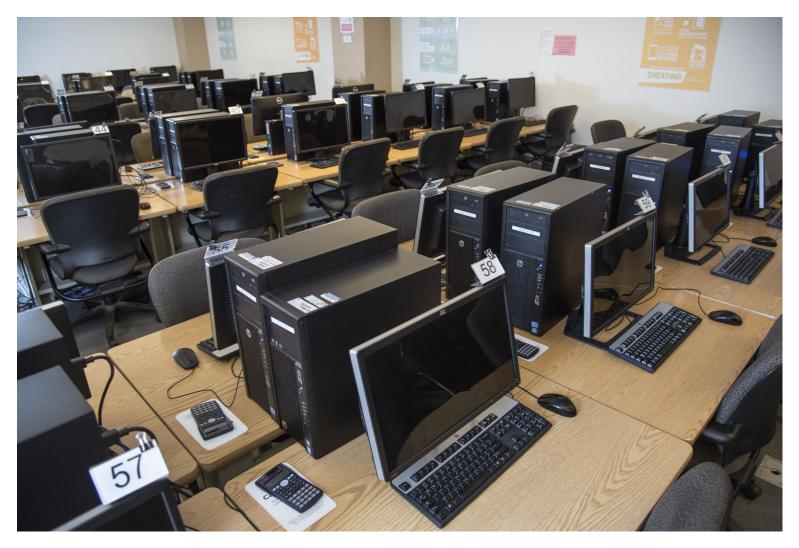
In-person or online? My current preference is **online**.

- One click access!
  - Could use scheduled reminders
- Screen sharing!
- Remote control!

# **Computer Literacy**

- A lot of exciting work is hidden behind "drudgery." (Bryan 2020)
- Students are often interested in data and data applications, but "bad with computers."
- These students are unaware of "simple" things like window management with [alt] + [tab], let alone more "advanced" techniques.
- How can we remove this friction?

# **Exam Proctoring**



**Figure** 7: A testing facility, the Computer-Based Testing Facility (CBTF) (Zilles et al. 2015) at University of Illinois, containing numerous computers arranged in rows.

# **Exam Proctoring, Continued**

Does Zoom-based online proctoring reduce friction? Tools:

- PrairieLearn, the best platform for online assessments
- PrairieTest, an exam scheduling and proctoring system

#### **Observations:**

- Familiar versus unfamiliar environments for students
- Security, time, and flexibility trade-offs

# **Content Accesability**

- Where are all the syllabi?
- Learning management systems or public websites?
  - stat385.org
- Access for students with disabilities?
  - Universal Design for Learning (CAST 2018)
- Additional costs? Books? Computers?
  - RStudio Cloud, ATLAS Share

# **Future Work**

### Robust Feedback

Instant feedback is great, but what is that feedback?

In addition to feedback being quick and frequent, it should be **robust**.

#### Two small trials:

- Video feedback for final projects
- Reactive and tutorial style lecture content
  - Can we learn anything from eSports and streaming?

## Multimedia Feedback

... designing quiz feedback to instantly (dynamically) deploy a multimedia video that covers the topic has the greatest impact on learning performance. Students who had the opportunity to learn the concept visually through the use of pictures, video and audio performed 5.3 times better than a student who did not receive multimedia feedback. This was true of all learners independent of age, gender, level of education and English-language ability. It was also true across four different types of questions reflecting the first four levels of Bloom's taxonomy.

Fein (2017) Multimedia Learning: Principles of Learning and Instructional Improvement in Massive, Open, Online Courses (MOOCS)

# Multimedia Feedback, Expert View

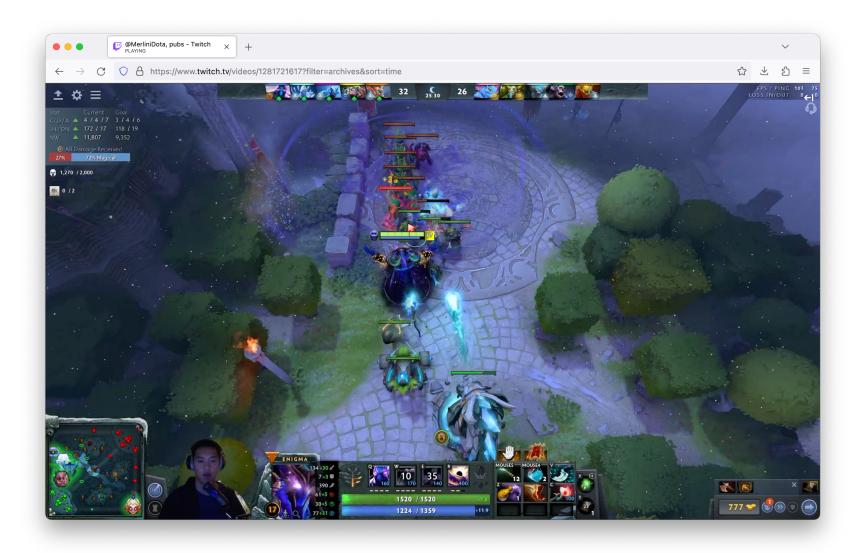


Figure 8: Ben "Merlini" Wu streams a game of Dota 2 on Twitch.

# **Authentic Autograded Experiences**

PrairieLearn is the interface to learning with the least friction that I have used.

Can we go further?

The interface to learning should be as similar as possible to the interface to doing.

# My Interface To Doing

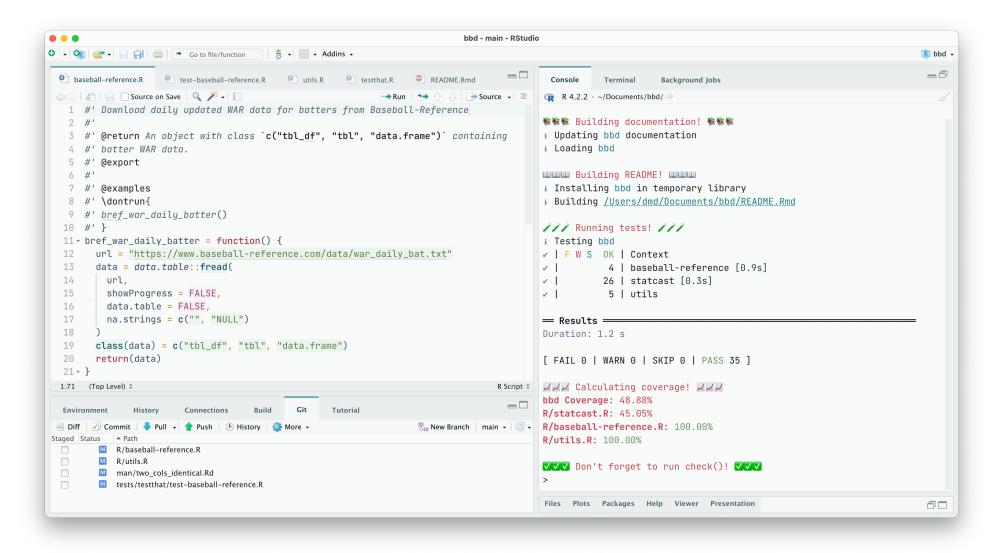


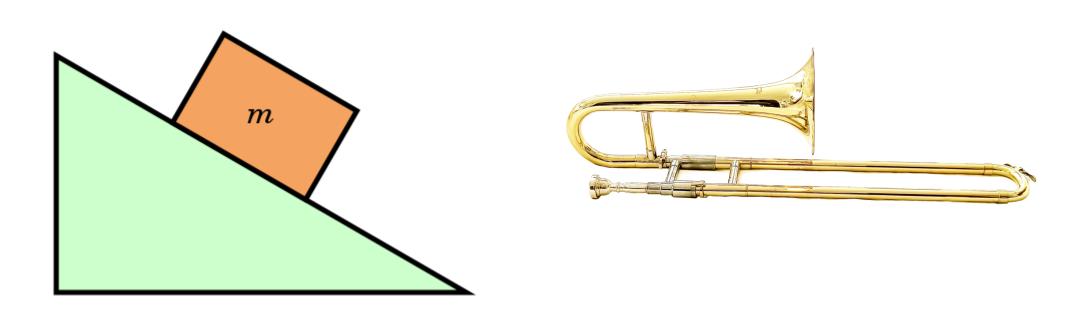
Figure 9: A screenshot of the RStudioIDE during package development.

## **Related Work**

Is this mostly solved already?

- PrairieLearn Workspaces
  - VSCode
  - JupyterLab
  - RStudio
- Data Science Discovery MicroProjects
- illinois/autograding
  - GitHub Action-based autograding

# Reduce Friction, Increase Learning



(a) A block on a ramp.

(b) A trombone.

**Figure** 10: Trombones, blocks, and ramps as an over-complicated metaphor about friction and learning.

## References

- Ambrose, Susan A, Michael W Bridges, Michele DiPietro, Marsha C Lovett, and Marie K Norman. 2010. How Learning Works: Seven Research-Based Principles for Smart Teaching. John Wiley & Sons.
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